## WINTER POOL COVER

# IMITED WARRANTY

Warranty Department 60 Campanelli Drive Braintree, MA 02184 covers@warrantydept.com

# **WARNING** - AVOID DROWNING RISK - THIS IS **NOT** A SAFETY COVER

STAY OFF COVER - WILL NOT SUPPORT WEIGHT. KEEP CHILDREN AWAY - CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER. REMOVE STANDING WATER - CHILD CAN DROWN ON TOP OF COVER. REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS - ENTRAPMENT POSSIBLE. NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.

The manufacturer of this winter pool cover warrants to the original purchaser of this product that it will remain free from manufacture defects in material or workmanship within the applicable warranty period, from the date of purchase. Such defects will be replaced at a prorated rate as described below.

**RATE** The warranty rate of an approved claim is determined by the cover series, the warranty year of the claim (determined by original purchase date) and the percentage discount from the manufacturer's suggested retail price. For approved claims the warrantee would be eligible to purchase a replacement cover equivalent to the original purchase at a rate discounted from the manufacturer's suggested retail as indicated in the chart below.

SHIPPING CHARGES If an approved claim on a warranty defect has occurred within 30 days from the original purchase date, the replacement shipment will incur no charges. For all other approved claims, shipping charges will be the responsibility of the original purchaser.

WARRANTY	8 YEARS	10 YEARS	12 YEARS	15 YEARS	18 YEARS	20 YEARS	20 YEARS
COVER SERIES	36   46	32   35   38 40   54   55	53   58   59	33   37   41   42 43   52   57	34   39	30   47 48   60	31   49 50   51
YEAR			DISCOUNT FE	ROM SUGGEST	ED RETAIL PRI	CE	
1	100%	100%	100%	100%	100%	100%	100%
2	70%	70%	100%	100%	100%	100%	100%
3	60%	60%	60%	70%	70%	70%	100%
4	50%	50%	50%	60%	60%	60%	70%
5	40%	40%	40%	50%	50%	50%	60%
6	30%	30%	30%	40%	40%	40%	50%
7	20%	30%	30%	30%	30%	40%	40%
8	20%	20%	20%	30%	30%	30%	40%
9		20%	20%	30%	30%	30%	30%
10		20%	20%	30%	30%	30%	30%
11			20%	20%	30%	30%	30%
12			20%	20%	30%	30%	30%
13				20%	30%	30%	30%
14				20%	20%	20%	30%
15				20%	20%	20%	20%
16 - 18					20%	20%	20%
19 & 20						20%	20%

**WARRANTY SUBMITTANCE**: Please fill out the attached warranty card and include a copy of your original sales receipt from the dealer you made your purchase from. Be sure to mail these documents to Warranty Department, 60 Campanelli Drive, Braintree, MA 02184. If you prefer to email your warranty please attach your scanned warranty and receipt of purchase to: covers@warrantydept.com. To process a claim, the warranty card must be submitted within 30 days from date of purchase otherwise the warranty is null and void.

WINTER POOL COVER WAI (Must be mailed or emailed within	WARNING AVOID DROWNING RISK THIS IS NOT A SAFETY COVER		
Address —	Date of Purchase Email Zip	Stay off cover - will not support weight. Keep children away. Children or objects cannot be seen under cover. Remove standing water - child can drown on top of cover. Remove cover completely before entry of bathers - entrapment possible. Non-secured or improperly secured covers are a hazard.	
Phone #	Purchase Price	Why did you buy this product? (Check as many as apply)	
Style No. (Printed on box)	Pool Size —	REPUTATION	ADVERTISING
Purchased From		☐ STYLE ☐ QUALITY	<ul><li>□ WARRANTY</li><li>□ PRICE</li></ul>
I am signing this card to register my pool cover. and the installation guide.	☐ SELECTION☐ CUSTOMER SERVICE	☐ WEB SITE ☐ OTHER	
Original purchaser's signature		Email IIa	umantridant aan

Email Us - covers@warrantydept.com

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#### **EXCEPTIONS**

This limited warranty does not cover damage caused by abuse, negligence, mis-installation, acts of God and normal wear-and-tear. This warranty does not cover fading, discoloration or delamination due to over exposure of sun rays, improper chemical application or chemical spills.

NOTE: Excessive abrasion, holes caused from wear or wind damage and grommets pulling out are specifically excluded from this warranty. In areas of high wind, the securing of the cover is most important. The securing should prevent any billowing of the cover. Sharp corners on your pool must be padded with a soft material, such as foam rubber. Failure to do so voids your warranty.

#### **LEGALITIES**

Neither manufacturer, distributor nor dealer will be held liable, under any circumstances, for any labor, or any other replacement and/or any incidental or consequential cost, damages, installation or re-installation of this product resulting from any defects in design, workmanship or material.

This warranty is not valid unless the registration form is filled out and mailed or emailed within 30 days of the date of purchase.

ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE FINAL YEAR OF YOUR SPECIFIC COVER SERIES AND THERE AFTER ARE EXCLUDED.

This warranty gives you specific legal rights. You may also have other rights, which may vary by state or province.

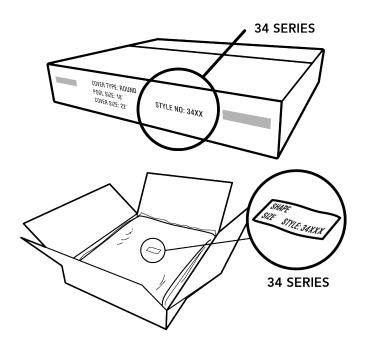
#### TO FILE A CLAIM

For us to review the claim we will need to receive three photos (non-returnable). The first photo should show the area of the defect from a distance (necessary to see the defect in relation to the cover) the second photo should be a closeup of the defect and the third photo should be of the entire pool showing the installation method. These photos should be mailed to Warranty Department, 60 Campanelli Drive, Braintree, MA 02184. or emailed to covers@warrantydept.com. Please provide a statement describing the location and the nature of the defect, as well as a phone number and email address where you may be reached. If we request the cover to be returned, a return authorization number will be issued and instructions will be given. No returns will be accepted without this return authorization.

#### **IDENTIFYING YOUR COVER SERIES**

The length of your cover's warranty is determined by the cover series. Each series can be identified by the first two digits of the style number. The style number should be printed and appear on one side of the shipping box or on a sticker that is adhered to the bag the cover is packaged in. Please see diagrams below.

If you are unable to identity your cover's series check to see if the style number is on your sales receipt or contact the retailer you made your purchase from.



Mail to: Warranty Department 60 Campanelli Dr Braintree MA 02184